Accessibility Statement for Clean Clean Services Website

This is an accessibility statement from Clean Clean Services.

Measures to support accessibility

Clean Clean Services takes the following measures to ensure accessibility of Clean Clean Services Website:

- Include accessibility as part of our mission statement.
- Provide continual accessibility training for our staff.
- Assign clear accessibility goals and responsibilities.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Clean Clean Services Website is partially conformant with WCAG 2.2 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Additional accessibility considerations

We aim to exceed WCAG 2.2 Level AA guidelines where feasible. We also provide ongoing updates and use the Wix Accessibility Wizard to continuously monitor and improve our website's usability for everyone.

Feedback

We welcome your feedback on the accessibility of Clean Clean Services Website . Please let us know if you encounter accessibility barriers on Clean Clean Services Website :

• Phone: +41 78 256 40 17

• E-mail: info@cleancleanservices.ch

Visitor Address: Neunbrunnenstrasse 52, 8050 Zürich

We try to respond to feedback within We aim to respond to all accessibility-related feedback within 2â€"3 business days..

Compatibility with browsers and assistive technology

Clean Clean Services Website is designed to be compatible with the following assistive technologies:

Chrome with NVDA screen reader on Windows 10/11

Clean Clean Services Website is not compatible with:

 Browsers older than 3 major versions or mobile operating systems older than 5 years

Technical specifications

Accessibility of Clean Clean Services Website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of Clean Clean Services Website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Clean Clean Services Website:

1. Image alt text: Some decorative or uploaded images may be missing meaningful alt text. because Our website is updated manually, and while we strive to include alt text on all images, some may be unintentionally missed. We are working to correct these as we review our content.. We regularly use the Wix Accessibility Wizard to identify and fix missing or unclear alt text. We aim to resolve flagged issues within 2 to 3 business days of discovery.. If you encounter an image without a proper description, please contact us at info@cleancleanservices.ch so we can address it promptly..

Assessment approach

Clean Clean Services assessed the accessibility of Clean Clean Services Website by the following approaches:

- Self-evaluation
- Accessibility was reviewed using the Wix Accessibility Wizard and tested manually on desktop and mobile devices to identify and fix issues in line with WCAG 2.2 AA guidelines.

Formal complaints

If you experience any accessibility barriers on our website, please contact us by email at info@cleancleanservices.ch. We aim to respond within 2 to 3 business days. If you are not satisfied with the response, you may request that your concern be reviewed by management.

Formal approval of this accessibility statement

This Accessibility Statement is approved by: Clean Clean Services Ntesaret Plakou Owner, Clean Clean Services

Date

This statement was created on 30 May 2025 using the <u>W3C Accessibility</u> <u>Statement Generator Tool</u>.